

NEC DSX-80
Programming by
CompuTelCo.com
(866) 918-4887

Central Office Telephone Lines

- 212-555-1000 Main Hunt Group Ring Ext. 700
212-555-1001 If all lines busy, hunt to Sales.
212-555-1002
212-555-1003
- 212-555-1004 Sales Hunt Group Ring Ext. 600
212-555-1005
212-555-1006
- Sales Department Fax 212-555-5859 Ring Ext. 400
- Support Department Fax 212-555-8264 Ring Ext. 401
- Accounting Department Fax 212-555-5927 Ring Ext. 402
- Executive Management Fax 212-555-2857 Ring Ext. 404

Automatic Attendant Ext. 700

- Day Message**
 - Transfer to Receptionist, Ext. 300 – Press 0
 - Transfer to IVR ports Ext. 701 – Press 1
 - Transfer to Ext. 3XX – Press 3XX
 - Transfer to Sales, Ext. 600 – Press 5
 - Transfer to Support, Ext. 601 – Press 6
 - Transfer to Accounting, Ext. 601 – Press 7
 - Go to Dial by Name Directory – Press 8
 - Transfer to Receptionist, Ext. 300 if nothing is pressed in 5 seconds
- Evening Message**
 - Leave message for Receptionist, Ext. 300 – Press 0
 - Transfer to IVR ports Ext. 701 – Press 1
 - Transfer to Ext. 3XX – Press 3XX
 - Leave message for Sales, Ext. 600 – Press 5
 - Transfer to Support, Ext. 601 – Press 6
 - Leave message for Accounting, Ext. 601 – Press 7
 - Go to Dial by Name Directory – Press 8
 - Leave message for Receptionist, Ext. 300 if nothing is pressed in 5 seconds
- Weekend Message**
 - Leave message for Receptionist, Ext. 300 – Press 0
 - Transfer to IVR ports Ext. 701 – Press 1
 - Transfer to Ext. 3XX – Press 3XX
 - Leave message for Sales, Ext. 600 – Press 5
 - Leave message for Support, Ext. 601 – Press 6
 - Leave message for Accounting, Ext. 601 – Press 7
 - Go to Dial by Name Directory – Press 8
 - Leave message for Receptionist, Ext. 300 if nothing is pressed in 5 seconds

NEC DSX Telephone System

Stations

- Digital Ports**
 - Telephones**
 - Ext. 300 – Receptionist
 - Ext. 301 – Conference Room #1
 - Ext. 302 – Conference Room #2
 - Ext. 303 – Kitchen
 - Ext. 304 – Garage
 - Sales Department Ring group 1 Ext. 600
 - Ext. 305 – Betty Smith
 - Ext. 306 – Jane Alias
 - Ext. 307 – Burt Bukamberlin
 - Ext. 308 – Don Horn
 - Support Department Ring group 2 Ext. 601
 - Ext. 309 – John Smith, Supervisor
 - Ext. 310 – Tech #1
 - Ext. 311 – Tech #2
 - Ext. 312 – Tech #3
 - Ext. 313 – Tech #4
 - Accounting Department Ring group 3 Ext. 603
 - Ext. 314 – Jeff Apolder
 - Ext. 315 – Anthony Stamford
 - Ext. 316 – Chris Daniel, CEO
 - Ext. 317 – Natalie Morse, V.P. Finance
 - Ext. 318 – Andrew Seasons, V.P. Sales and Marketing
 - Door Boxes**
 - Main Entrance
 - Loading Dock
- Analog Ports**
 - Fax Machines**
 - Ext. 400 – Sales Department
 - Ext. 401 – Support Department
 - Ext. 402 – Accounting Department
 - Ext. 404 – Executive Management
 - Credit Card Machines**
 - Ext. 405 – Sales Department
 - Computer Modems**
 - Ext. 406 – Tech Support Backup
 - Interactive Voice Response IVR Ports**
 - Ext. 407 – IVR Input Port 1
 - Ext. 408 – IVR Input Port 2
 - Ext. 409 – IVR Input Port 3
 - Ext. 410 – IVR Input Port 4

Interactive Voice Response Computer System